



NiCE

オフラインコネクタを手動でデプロイできません

https://kb-ja.netapp.com/Cloud/ncds/nc/ag/ag_kbs/Unable_to_deploy_offline_connector_manually

Updated: Fri, 17 Jul 2026 18:10:02 GMT

環境

NetApp Console

問題

手動によるオフラインコンソールエージェントのインストールが、次のエラーで失敗します：`Failed to load podman images. payload does not match any of the supported image formats.`

NETAPP

```
[✓] Detect container runtime Container runtime detected : podman
```

```
[✓] Verifying root permissions
```

```
[✓] Verifying disk space OK
```

```
[✓] Verifying memory OK
```

```
[✓] Verify Podman service is enabled OK
```

```
[✓] Verify Podman socket service is running OK
```

```
[✓] Verifying podman-compose version OK
```

1.0.6

```
[X] Loading Container Images Failed to load podman images
```

```
Error: payload does not match any of the supported image formats:
```

```
* docker-archive: copying contents to temporary file "/var/tmp/container_images_docker-tar2536510388": short write
```

```
* dir: lstat /proc/3987454/fd/pipe:[16301737]: no such file or directory
```

Installation failed, further info can be found on: /tmp/installer-2024-10-18T20736.log

```
[root@bmplapp0010 var]# cd /var/tmp
```

```
[root@bmplapp0010 tmp]# ls
```

```
[root@bmplapp0010 tmp]# ls /proc/3987454/fd/pipe
```

```
[root@bmplapp0010 tmp]# ls /proc/3987454/
```

```
ls: cannot access '/proc/3987454/': No such file or directory
```

```
[root@bmplapp0010 tmp]# more /tmp/installer-2024-10-18T20736.log
```

```
[INFO] 2024-10-18T03:07:36.814Z ("title":"Detect container runtime","success":true,"successText":"Container runtime detected : podman","data":"podman")
```

```
[INFO] 2024-10-18T03:07:36.815Z {"title":"Verifying root permissions","success":true}
```

```
[INFO] 2024-10-18T03:07:36.818Z {"title":"Verifying disk space","success":true,"data":{"diskSpace":{"diskPath":"/var","free":16263081984,"size":21464350720},"requiredGB":10,"availableGB":15.146175384521484},"successText":"OK"}
```

```
[INFO] 2024-10-18T03:07:36.819Z {"title":"Verifying memory","success":true,"successText":"OK","data":{"totalMemory":33436561408,"totalMemoryMb":31887,"minMemoryBytes":6442450944,"minMemoryMB":6144}}
```

```
[INFO] 2024-10-18T03:07:36.825Z {"title":"Verify Podman service is enabled","success":true,"successText":"OK"}
```