



NiCE

シャーシのオレンジのLEDが点灯し、system controller service-event showに「Warning : Unable to list entries on node」と表示される

https://kb-japan.netapp.com/on-prem/ontap/OHW/OHW-KBs/Chassis_Amber_LED_is_On_and_system_co...

Updated: Fri, 23 Oct 2026 10:17:34 GMT

環境

- AFF C800
- ONTAP 9.14.1P11
- Baseboard Management Controller (BMC)
- BMCファームウェア 10.9P1

問題

- シャーシ警告LEDはオレンジ。
- `system controller service-event show` コマンドからタイムアウトエラーが返されます。

```
::*> system controller service-event show
Warning: Unable to list entries on node node1. The Service Processor on
node "node1" is not reachable. Verify that the SP or BMC is online, verify
that api-service is enabled on the SP or BMC, verify that the partner node
is running, check if pings from SP or BMC to partner node work, check if
hw-assist keep-alives are normal, check that network ports are configured
correctly and are functional (up). Then, try the command again.
Unable to list entries on node node2. Timeout: Operation
"service_event_iterator::next_imp()" took longer than 25 seconds to
complete [from mgwd on node "node1" (VSID: -1) to mgwd at 169.234.56.78]
Unable to list entries on node node3. Timeout: Operation
"service_event_iterator::next_imp()" took longer than 25 seconds to
complete [from mgwd on node "node1" (VSID: -1) to mgwd at 169.234.123.134]
Unable to list entries on node node4. Timeout: Operation
"service_event_iterator::next_imp()" took longer than 25 seconds to
complete [from mgwd on node "node1" (VSID: -1) to mgwd at 169.234.12.123]
Error: show failed: Timeout: Operation
"service_event_iterator::next_imp()" took longer than 25 seconds to
complete [from mgwd on node "node1" (VSID: -1) to mgwd at 169.234.12.123]
```

- BMC SP-LATEST-IPMI SP-LATEST-IPMIにP1V05_PCH_STBY センサーのエラーが表示される。

```
=====
hsamcmd --fault-show-all
=====
tag  origin  fld                                fault reason                                count
time
----  -
1    bmc      /chassis-1/controller-b             P1V05_PCH_STBY: Voltage Sensor
16 LNC      1      Sat Mar  1 22:16:24 2025
```