



シャーシ内の両方のノードを交換後にSAN services down

https://kb-ja.netapp.com/on-prem/ontap/da/SAN/SAN-KBs/SAN_services_down_after_both_nodes_in_...

Updated: Thu, 06 Nov 2025 14:56:58 GMT

環境

- ONTAP 9
- SAN
- **2**ノードクラスター**HA**

問題

- LUNをオンラインにできない
- 突然の電源喪失によりHAペアの両ノードが障害
- シャーシが故障し、交換された

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information contained herein may be used solely in connection with the NetApp products discussed in this document.'

- トラブルシューティングのため、シャーシ内でノード1とノード2を入れ替えた。
- ノード2が起動し、ノード1をテイクオーバーした。
- すべてのボリュームがNvfailed state.
- Nvfail状態はクリアされたがLUNをオンラインにできない

```
xxxxx::*> lun online -vserver svm1 -path /vol/vol1/lun1
```

Error: command failed: No nodes are available to process the command. Verify that all nodes are healthy using the "cluster show" command, then try the command again.

- ノード2 sysconfig はローカルとパートナーノード名が同じ (node 2) の場合:
 - ** This system has taken over Node 2
 NetApp Release 9.12.1P12: Sun Apr 14 22:18:12 EDT 2024
 System ID: xxxx (Node2); partner ID: yyyyy (Node 02)
 System Serial Number: 952431xxxx (Node 2); partner Serial Number:
 6520yyyy (Node 2)
- NASボリュームにアクセス可能