



OCSPを有効にした後、ASUPを送信できません

https://kb-jp.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Unable_to_send_ASUP_after_enabling_O...

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環境

- ONATP 9
- AutoSupport (ASUP)

問題

- AutoSupportでOCSPを有効にすると、次のエラーが表示されます

```
dazuavs00519788::*> autosupport check show-details Node: dazuavs00519788-02 Category: http-https  
Component: http-put-destination Status: failed Detail: HTTP/S PUT connectivity check failed for  
destination: https://support.netapp.com/put/AsupPut/ via proxy - X.X.X.X:89. Error: Peer certificate can  
not be authenticated with given Certificate Authority certificates.. Failed to send OCSP request to OCSP
```

responder: host:"X.X.X.X:89", port:"80", path:http://ocsp.usertrust.com. Corrective Action: Certificate issue. Please make sure you have the correct Root Certificate installed

- notifyd ログには、次の情報が表示されます：

```
0000005b.000054c1 00012076 Wed Aug 27 2025 11:41:42 +10:00 [kern_notifyd:info:2866]  
0x80f005400: 0: ERR: AutoSupport::StatusCheck: Unable to send AOD request to OnDemand Server:  
SSL peer certificate or SSH remote key was not OK 0000005b.000054c2 00012076 Wed Aug 27 2025  
11:41:42 +10:00 [kern_notifyd:info:2866] SSL certificate problem: unspecified certificate verification error  
0000005b.000054c3 00012076 Wed Aug 27 2025 11:41:42 +10:00 [kern_notifyd:info:2866] Failed to  
send OCSP request to OCSP responder: host:"X.X.X.X:89", port:"80", path:http://ocsp.usertrust.com.
```