



Active IQ Unified Manager (AIQUM) でクラスタのポーリングに失敗しました

https://kb-ja.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Cluster_Polling_Failed_in_Active_IQ_Unified...

Updated: Fri, 07 Nov 2025 14:45:53 GMT

環境

- ONTAP 9.15.1P6 \ Cluster Mode
- Active IQ Unified Manager (AIQUM) 9.16P2

問題

Active IQ Unified Manager(AIQUM)で監視されているクラスタが障害状態で表示されました。クラスタのポーリングが失敗し、AIQUMログに次のエラーが記録されました:

2025-06-30 07:30:38,686 WARN

[oncommand][org.springframework.jms.listener.DefaultMessageListenerContainer#1-1][

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Execution of JMS message listener failed, and no ErrorHandler has been set.org.springframework.jms.listener.adapter.ListenerExecutionFailedException: Listener method 'handleMessage' threw exception; nested exception is java.lang.IllegalArgumentException: JMSMessage Cluster is null さらに、ONTAPコマンドの出力には次の情報が表示されました: clu5::> system license show-status Status License Scope Detailed Status

partially-installed

TPM node License missing on: clu5-04, clu5-03. VE node License missing on: clu5-04, clu5-03.