



ネットワークの問題による SwitchSSHAccess_Alert

https://kb-ja.netapp.com/on-prem/ontap/MC/MC-KBs/SwitchSSHAccess_Alert_due_to_network_issues

Updated: Thu, 11 Dec 2025 16:00:50 GMT

環境

- MetroCluster
- ONTAP 9
- クラスタスイッチ

問題

- メンテナンス作業後のONTAPのクラスタ ネットワーク スイッチ レポート SwitchSSHAccess_Alert

```
::> system health alert show
```

```
Node: Node-1
```

Alert ID: **SwitchSSHAccess_Alert**

Resource: Switch1

Severity: Minor

Indication Time: Wed Apr 10 10:26:33 2024

Suppress: false

Acknowledge: false

Probable Cause: Login failed to Ethernet switch. Cannot collect tech-support logs.

Possible Effect: Ethernet switch tech-support logs are not available in AutoSupport(R) messages for troubleshooting.

Corrective Actions: 1) To set up public SSH key authentication on the Ethernet switch, run the "system switch ethernet log setup-password" command.

ONTAP(R) software requires one-time use of the Ethernet switch's administrative login credentials to set up the public SSH key for ONTAP access.

The administrative credentials will be discarded after the setup command is complete.

2) If public SSH key authentication is already configured, log in to the Ethernet switch with administrative credentials from an SSH host or serial console to investigate the login failures.

3) To disable tech-support log collection, run the "system switch ethernet log disable-collection"

- イベント ログには次のメッセージが表示されます：

Mon Oct 20 18:07:35 +0200 [Node1: cshmd: hm.alert.raised:alert] : アラート ID = **SwitchInfoUpdateFailure_Alert**
、アラートリソース = Switch1 **raised** by monitor ethernet-switch

Mon Oct 20 18:12:38 +0200 [Node1 cshmd: hm.alert.cleared:notice] : アラート ID =
SwitchInfoUpdateFailure_Alert 、アラートリソース = Switch1 **cleared** by monitor ethernet-switch