



SRA フェイルオーバーで N2Dr3Xml20XmlValidateExceptionE エラーが報告され、デバイスの昇格に失敗する

https://kb-japan.netapp.com/data-mgmt/OTV/SRA_Kbs/SRA_failover_reports_N2Dr3Xml20XmlValidateExc...

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環境

- ONTAP Tools for VMware vSphere (OTV) 10.5
- ONTAP Storage Replication Adapter (SRA) 10.5
- ONTAP 9.14.1P11

問題

SRA フェイルオーバー処理が失敗し、次のメッセージが表示されます：

```
Failed to promote replica devices. A general system error occurred:
```

```
N2Dr3Xml20XmlValidateExceptionE value '' does not match regular expression
facet '[+\\-]?[0-9]+'...
```

OTV application.log ファイルでは、ログに次のようなエラーが報告されます：

```
{"stream":"stdout","log":{"timestamp":"2025-10-31T14:51:54.5476220Z","level"
Job document updated Received status: 500 as response status with response
= {"error":{"message":"Exception : [400 Bad Request] during [PATCH] to
[https://<cluster IP>:443/api/protocols/nfs/export-
policies/###?return_records=true]
[ExportPolicyFeignClient#modifyExportPolicy(URI,String,ExportPolicy)]:
[{\n  \\"error\\": {\n  \\"message\\": \\"The export policy was not
created because of duplicate export policy rules present in the
request.\\",\n  \\"code\\": \\"1704071\\",\n  }\n}]", "code":500}
```