



CXone Mpower EXPERT

クラスタスイッチが検出されず、MetroClusterスイッチに到達できません

https://kb-ja.netapp.com/on-prem/ontap/MC/MC-KBs/Cluster_Switch_is_not_discovered_and_unreach...

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環境

- ONTAP 9
- MetroCluster IP ファブリック
- クラスタネットワークスイッチ
- クラスタスイッチヘルスモニタリング (CSHM)

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問題

- ・ クラスタスイッチにpingできません
- ・ system switch ethernet showの出力で、スイッチが検出されず到達不能であると報告されます

```
cluster::> system switch ethernet show
  Switch          Type        Address      Model
  -----
  -----
  switch1(FxxxxxxxxJW)
  cluster-network 10.xx.xxx.x0  N9K-C9336C-FX2
  Serial Number: unknown
  Is Monitored: false
  Reason:
  Not discovered and unreachable: switch will be removed on "10/7/2025
  07:57:32"
```

```
  Software Version: Unknown
  Version Source: CDP/ISDP
  switch2(FxxxxxxxxGG)
  cluster-network 10.xx.xxx.x1  N9K-C9336C-FX2
  Serial Number: FLM29140BGG
  Is Monitored: true
  Reason: None
  Software Version: Cisco Nexus Operating System (NX-OS) Software, Version
  10.3(4a)
  Version Source: CDP/ISDP
```

- ・ スイッチファームウェアおよびRCFファイルが最新である