



SnapCenterのアップグレード中にRabbitMQのインストールが失敗する

https://kb-ja.netapp.com/data-mgmt/SnapCenter/SC_KBs/RabbitMQ_installation_fails_during_Snapcen...

Updated: Sun, 03 May 2026 11:50:21 GMT

環境

- SnapCenter 5.X
- SnapCenter 6.X
- RabbitMQ

問題

- アップグレード中に、RABBITMQのインストール中に以下のエラーが発生します：

```
Executing command: rabbitmq-plugins.bat enable rabbitmq_management
4-12-2026[01:22:12 PM]: (PowerShell Action): rabbitmq-plugins.bat output:
13:22:04.925 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
13:22:05.691 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
13:22:05.691 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
13:22:06.394 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
13:22:06.410 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
13:22:07.191 [error] Failed to create cookie file 'p:/.erlang.cookie':
enoent
```

- アップグレード後、SnapCenter GUIに以下のエラーが表示されます：

```
Alert Name RabbitMQ Connection Failure
Severity Critical
Entity Type SnapCenter Server
Entity Name SC.Demo.net
Status New
Time 04/12/2026 12:34:06 PM
Job Id Not applicable
Description SnapCenter Server is unable to establish RabbitMQ connection
Recommendation Verify and ensure RabbitMQ service is running. If problem
persists, reach out to SnapCenter support
```