



NiCE

古いEC修復ジョブが原因で、廃止処理中に500内部サーバーエラーが発生しました。

https://kb-ja.netapp.com/hybrid/StorageGRID/Maintenance/500_internal_server_error_during_decommi...

Updated: Tue, 28 Jul 2026 21:41:16 GMT

環境

StorageGRID 12.0

問題

- 運用停止タスクを開始しようとする、StorageGRID Managerが500内部サーバーエラーを報告します
- プライマリ管理ノードの**bycast-err.log**には次のように報告されています：

```
ERROR Failed to retrieve erasure-coded repair status
```

```
ERROR no implicit conversion of nil into String (TypeError)
ERROR /usr/lib/ruby/2.7.0/time.rb:372:in `_parse'
ERROR /usr/lib/ruby/2.7.0/time.rb:372:in `parse'
ERROR /usr/local/lib/site_ruby/mgmt-api/data-recovery/data-recovery.rb:568:in
`parse_ec_repair_status'
ERROR Failed to retry erasure-coded repair due to no implicit conversion of
nil into String
ERROR Data Recovery Manager failed to retry EC repair
ERROR Failed to retry repair: no implicit conversion of nil into String
(MgmtApi::LocalizedRuntimeError)
ERROR /usr/local/lib/site_ruby/mgmt-api/data-recovery/data-recovery.rb:747:in
`most_recently_failed_repair'
ERROR /usr/local/lib/site_ruby/mgmt-api/data-recovery/data-recovery.rb:780:in
`call!'
ERROR /usr/local/lib/site_ruby/mgmt-api/data-recovery/manager.rb:112:in `block
(2 levels) in periodic_refresh!'
```