



NiCE

ONTAP アップグレード後のSwitchInfoUpdateFailure_Alert

https://kb-ja.netapp.com/on-prem/Switches/Cisco-KBs/SwitchInfoUpdateFailure_Alert_after_ONTAP_u...

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環境

- ONTAP 9
- FAS2720
- Cisco クラスタスイッチ (N9K-C9336C-FX2)
- 4 ノード クラスタ

問題

- ONTAPをバージョン9.16.1P7から9.16.1P11にアップグレードした後、次のアラートが表示されます クラスタ内の1つのノードのみ：

```
::> system health alert show
      Node: node-02
      Alert ID: SwitchInfoUpdateFailure_Alert
      Resource: resource.node.com(FLX000000)
      Severity: Major
      Indication Time: <time>
      Suppress: false
      Acknowledge: false
      Probable Cause: Information from the Ethernet switch
                      'resource.node.com(FLX000000)' is no
                      longer being updated. Other switch alerts might
                      indicate possible causes for the issue.
      Possible Effect: When switch information is not being updated,
                      monitoring of the switch's performance and health has
                      stopped, potentially leading to unnoticed issues,
                      service disruptions, and loss of communication.
                      Furthermore, the log collection configuration will be
                      deleted after 7 days.

::> system health subsystem show
Subsystem      Health
-----
SAS-connect    ok
Environment    ok
Memory         ok
Service-Processor ok
Switch-Health  degraded
CIFS-NDO       ok
Motherboard    ok
IO             ok
MetroCluster   ok
MetroCluster_Node ok
FHM-Switch     ok
FHM-Bridge     ok
SAS-connect_Cluster
              ok
13 entries were displayed.
```

- LIFまたはポートの問題は確認されていません。
- 削除後にアラートが再び表示されます。
- `diag`モードで`cluster ring show`を実行すると、**Node02**がプライマリとして表示されます。