



NiCE

StorageGRID High Java heap use エラーメッセージがストレージノードに表示される

https://kb-jp.netapp.com/hybrid/SGRID/Alerts/StorageGRID_High_Java_heap_use_error_messages_o...

Updated: Fri, 23 Oct 2026 10:16:51 GMT

環境

StorageGRID 11.4以前

問題

GUI のエラーメッセージです

High Java heap use A high percentage of Java heap space is being used.	Major	2 hours ago	2 hours ago	Used heap memory: 7.50 GB Used heap memory (%): 91.644%
High Java heap use A high percentage of Java heap space is being used.	Major	2 hours ago	2 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.69 GB Used heap memory (%): 94.054%
High Java heap use A high percentage of Java heap space is being used.	Major	3 hours ago	3 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.40 GB Used heap memory (%): 90.420%
High Java heap use A high percentage of Java heap space is being used.	Major	4 hours ago	3 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.51 GB Used heap memory (%): 91.781%
High Java heap use A high percentage of Java heap space is being used.	Major	5 hours ago	5 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.45 GB Used heap memory (%): 91.071%
High Java heap use A high percentage of Java heap space is being used.	Major	6 hours ago	6 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.77 GB Used heap memory (%): 94.929%
High Java heap use A high percentage of Java heap space is being used.	Major	7 hours ago	7 hours ago	Allocated heap memory: 8.18 GB Used heap memory: 7.62 GB Used heap memory (%): 93.197%

bycast.log

```
<Date>| WARNING 0231 SCAN: Cassandra TimeoutException (posSuc: Failed to
execute cql: SELECT * FROM storagegrid.object_by_version WHERE bucket_id =
'AFF42E30-C8F7-11E6-8E50-577200C1AAD3' AND key = 'prod-distribution/VX-34945/
5764aPAL-t0-fc12c03357e7e8351e9e7567e52016f5.jpg' AND version_id >=
7E6C46D2-F97B-11E9-9C90-5CDB00B72A37 ORDER BY version_id ASC - Cassandra Driver
Error(Request timed out):'Request timed out')
```

```
<Date>| WARNING 0231 SCAN: Cassandra TimeoutException (posSuc: Failed to
execute cql: SELECT event_time, event, last_access_time, user_metadata,
writetime(user_metadata), content_type, writetime(content_type),
restore_start_time, restore_expiry_time, retier_time FROM
storagegrid.object_by_uuid WHERE uuid = F180E40F-5BEC-410D-A239-D095CE0F53CF -
Cassandra Driver Error(Request timed out):'Request timed out')
```

```
<Date>| WARNING 0348 SCAN: Couldn't retrieve segment object 'FAIL' (container
uuid = 089891C6-B9F2-479C-B8C1-754EA28CADD2, segment uuid = F180E40F-5BEC-410D-
A239-D095CE0F53CF)
```

```
<Date>| WARNING 0231 SCAN: Cassandra TimeoutException (posSuc: Failed to
execute cql: SELECT * FROM storagegrid.object_by_version WHERE bucket_id =
'AFF42E30-C8F7-11E6-8E50-577200C1AAD3' AND key = 'prod-hub/VX-135647/15793aPAL-
t0-3e4b458efab337a5a6f5345473e4e2fc.jpg' AND version_id >=
C829DFE9-E72D-11EA-88AE-1CF500C2B6C8 ORDER BY version_id ASC - Cassandra Driver
Error(Request timed out):'Request timed out')
```

```
<Date>| WARNING 0231 SCAN: Cassandra TimeoutException (posSuc: Failed to
```

```
execute cql: SELECT * FROM storagegrid.object_by_version WHERE bucket_id =  
'AFF42E30-C8F7-11E6-8E50-577200C1AAD3' AND key = 'prod-hub/VX-239299/20414aPAL-  
t0-c93d9dc8758788208f8ab9e78c99ed85.jpg' AND version_id >=  
24CF432B-3957-11EB-9043-62C000BEB2A7 ORDER BY version_id ASC - Cassandra Driver  
Error(Request timed out):'Request timed out')
```

```
<Date>| WARNING 0032 ----: CassDriver: 1618551080.285 [WARN]  
(connection.cpp:61:virtual void  
datastax::internal::core::HeartbeatCallback::on_internal_timeout()): Heartbeat  
request timed out on host 172.19.48.30
```