



NiCE

エンクロージャ サービス デバイスがホスト アダプタによってコマンドが中止されたことを報告します

https://kb-japan.netapp.com/on-prem/ontap/OHW/OHW-KBs/Enclosure_services_device_reports_Commands_interrupted_by_host_adapter

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環境

- SASシェルフ

問題

- 複数のマイナーイベントが、異なるノードとディスク シェルフについて報告されます：

Minor 13:41:47 02/17/22 13:41:48 02/17/22 node_name-1 NetApp Enclosure

```
services device shelf_switch-1:1.123L45: Command aborted by host adapter:
HA status 0x4: cdb 0x1c (pls. check node_name-1syslog:/local/rsyslog/
node_name-1) messages
Minor 13:41:47 02/17/22 13:41:47 02/17/22 node_name-3 NetApp Enclosure
services device shelf_switch-1:1.123L45: Command aborted by host adapter:
HA status 0x4: cdb 0x1c (pls. check node_name-1syslog:/local/rsyslog/
node_name-3) messages
Minor 13:41:46 02/17/22 13:41:47 02/17/22 node_name-2 NetApp Enclosure
services device shelf_switch-1:1.123L45: Command aborted by host adapter:
HA status 0x4: cdb 0x1c (pls. check node_name-1syslog:/local/rsyslog/
node_name-2) messages
```

- 異なるシェルフおよびモジュールでの SAS タイムアウトに関する複数の EMS メッセージ：

```
[node_name-1: isp2400_intrd:
scsi.cmd.checkCondition.bridge.SAS.timeout:debug]: Enclosure services
device shelf_switch-3:2.123L45: Check Condition: CDB 0x1c: Sense Data
SCSI:aborted command - (0xb - 0x88 0x1 0xf) (9024).
[node_name-1: dsa_worker0: ses.exceptionShelfLog:debug]: Retrieving
Exception SES Shelf Log information on channel shelf_switch-3:6 IOM module
A disk shelf ID 1.
[node_name-1: isp2400_intrd:
scsi.cmd.checkCondition.bridge.SAS.timeout:debug]: Enclosure services
device shelf_switch-4:1.123L45: Check Condition: CDB 0x1c: Sense Data
SCSI:aborted command - (0xb - 0x88 0x1 0xf) (9010).
[node_name-1: dsa_worker5: ses.exceptionShelfLog:debug]: Retrieving
Exception SES Shelf Log information on channel shelf_switch-4:7 IOM module
B disk shelf ID 2.
[node_name-1: isp2400_intrd:
scsi.cmd.checkCondition.bridge.SAS.timeout:debug]: Enclosure services
device shelf_switch-4:1.123L45: Check Condition: CDB 0x1c: Sense Data
SCSI:aborted command - (0xb - 0x88 0x1 0xf) (9015).
[node_name-1: dsa_worker4: ses.exceptionShelfLog:debug]: Retrieving
Exception SES Shelf Log information on channel shelf_switch-4:7 IOM module
B disk shelf ID 2.
[node_name-1: isp2400_intrd:
scsi.cmd.checkCondition.bridge.SAS.timeout:debug]: Enclosure services
device shelf_switch-4:1.123L45: Check Condition: CDB 0x1c: Sense Data
SCSI:aborted command - (0xb - 0x88 0x1 0xf) (9053).
[node_name-1: dsa_worker3: ses.exceptionShelfLog:debug]: Retrieving
Exception SES Shelf Log information on channel shelf_switch-4:7 IOM module
B disk shelf ID 2.
[node_name-1: isp2400_intrd:
scsi.cmd.checkCondition.bridge.SAS.timeout:debug]: Enclosure services
device shelf_switch-2:2.123L45: Check Condition: CDB 0x1c: Sense Data
SCSI:aborted command - (0xb - 0x88 0x1 0xf) (9045).
[node_name-1: dsa_worker4: ses.exceptionShelfLog:debug]: Retrieving
Exception SES Shelf Log information on channel shelf_switch-2:6 IOM module
```

B disk shelf ID 3.