



NiCE

NetApp HCI コンピューティングノードのスケールがネットワーク設定エラーで失敗する

https://kb-ja.netapp.com/Legacy/NetApp_HCI/OS/NetApp_HCI_Compute_Node_Scale_fails_with_netw...

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環境

- NetApp Deployment Engine (NDE) 1.3.x リリース
- HCI Deployment Engine / モニタリング エージェント

問題

NetApp HCI コンピューティングノードのスケールが以下のエラーで失敗します：

Network Settings

Confirm your current network settings and add additional settings for your new nodes.



We did not detect the required network settings for this deployment. Please reference the NetApp HCI documentation to verify the required settings. If the issue persists, please contact your technical support engineer.



Unable to load

Back

Continue

sf-nde.log には「コンピューティングスケールを実行した ESX クラスター内にホストが見つかりませんでした。」と報告されています。

sf-nde.log からの抜粋：

```
2018-10-12T01:10:09.780607Z | 22709 | 1516248621 | MainProcess-MainThread |  
inventory_network:606 | INFO | virtual switch type found: VDS  
2018-10-12T01:10:09.805160Z | 22709 | 1516248645 | MainProcess-MainThread |  
inventory_network:338 | INFO | VDS port groups: found 0 HCI port groups out of  
4 port groups  
2018-10-12T01:10:09.805810Z | 22709 | 1516248646 | MainProcess-MainThread |  
inventory_network:381 | WARNING | VDS port groups: did not find expected HCI  
port groups  
2018-10-12T01:10:09.806402Z | 22709 | 1516248647 | MainProcess-MainThread |  
inventory_network:618 | INFO | VDS is not HCI or no HCI VDS portgroups found  
2018-10-12T01:10:09.807092Z | 22709 | 1516248647 | MainProcess-MainThread |  
vmwareutils:343 | DEBUG | Successfully connected  
2018-10-12T01:10:11.213744Z | 22709 | 1516250054 | MainProcess-MainThread |  
inventory_network:197 | WARNING | Did not find HCI VSS portgroups; using  
existing host network config anyway  
2018-10-12T01:10:12.724615Z | 22709 | 1516251565 | MainProcess-MainThread |  
inventory_network:197 | WARNING | Did not find HCI VSS portgroups; using  
existing host network config anyway
```

```
2018-10-12T01:10:12.728575Z | 22709 | 1516251569 | MainProcess-MainThread |  
inventory_network:222 | INFO | No HCI host found in cluster: NetApp-HCI-PRD-  
Cluster-01  
2018-10-12T01:10:12.729233Z | 22709 | 1516251569 | MainProcess-MainThread |  
scale_api:489 | WARNING | No HCI hosts found in requested cluster NetApp-HCI-  
PRD-Cluster-01  
2018-10-12T01:10:12.730404Z | 22709 | 1516251570 | MainProcess-MainThread |  
app:1560 | ERROR | Exception on /api/2/en_US/scale/inventory/network [GET]  
Traceback (most recent call last):  
  File "sfprime/scale/scale_api.py", line 481, in get  
  File "sfprime/scale/inventory_network.py", line 54, in get_network_info  
  File "sfprime/scale/inventory_network.py", line 624, in get_network_info  
  File "sfprime/scale/inventory_network.py", line 248, in  
get_hci_vss_network_topology  
sfprime.deploy.errors.ServerError: No HCI hosts found in requested cluster  
NetApp-HCI-PRD-Cluster-01
```