



NiCE

StorageGRID は、ノードの SSM サービスが応答しないため、「ノードと通信できません」と報告します

https://kb-jp.netapp.com/hybrid/StorageGRID/Services/StorageGRID_reports_Unable_to_communicate...

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環境

- StorageGRID
- StorageGRID アプライアンス SG1000

問題

- StorageGRID ノードが「Unable to communicate with node」アラートを報告します

Unable to communicate with node

One or more services are unresponsive, or the node cannot be reached.

The alarms are reported for a month ago :

Name	IT Severity ⓘ	IT Time triggered	Site / Node	IT Status	IT Current values
▲ Unable to communicate with node One or more services are unresponsive, or the node cannot be reached.	2 Major	23 days ago (newest) a month ago (oldest)		2 Active	
Unable to communicate with node One or more services are unresponsive, or the node cannot be reached.	1 Major	23 days ago		Active	Unresponsive services: ssm
Unable to communicate with node One or more services are unresponsive, or the node cannot be reached.	1 Major	a month ago		Active	Unresponsive services: ssm

- [/tmp](#)パーティションがいっぱいになったためにSSMサービスがエラー状態になっているかどうかを検証します