



NiCE

CVOのステータスがBlueXP上で劣化と表示され、メールボックスディスクの問題が検出されました

https://kb-ja.netapp.com/Cloud/ncds/nds/cvo/cvo_kbs/The_CVO_status_shows_as_degraded_on_Blue...

Updated: Thu, 22 Oct 2026 20:54:14 GMT

環境

- Cloud Volume ONTAP (CVO)
- Amazon Web Service

問題

- Active IQ Unified Managerからのアラート :

Takeover of node Node-02 by node Node-01 is not possible.

1 disk has failed. Failed disk is NET-3.1 (init failed).

- イベントログメッセージ：

「monitor.globalStatus.critical: Controller failover of Node-01 is not possible: Mailbox disks are not healthy. 」

- コマンド表示：

```
::> storage failover show
Takeover
Node      Partner      Possible State Description
-----
Node-01 Node-02 false    Connected to Node-02,
Takeover is not possible: Mailbox
disks are not healthy
Node-02 Node-01 false    Connected to Node-01,
Takeover is not possible: Mailbox
disks are not healthy
```

- BlueXPタイムライン：

```
Recover failed Disk BlueXP Node-BLUEXP Cluster System Failed
Error:{ "error": { "message": "Quiet mode is applicable only when forcing
the disk to become spare. Use parameter \"-spare\" with \"-quiet\".",
"code": "720968" } }
```